



## COMPLETED DESIGN PROCESS

*Thank you for your interest in Tying the Knots Custom Watercolor Wedding Stationery!  
This guide helps to break down each step in the process of our project.*

## FREQUENTLY ASKED QUESTIONS

Q: How do we get started?

A: Once you decide to move forward with Tying the Knots Studio, we will create a contract for you along with a link for the initial \$150 retainer deposit which will go toward your total payment. Your total payment is based off of the estimate(s) we send you via email.

Q: How does payment work?

A: You can choose your method of payment such as credit card or PayPal. The remaining balance is due after the first pencil proof on the first design has been approved.

Q: How does the personalization start?

A: We will direct you to our Welcome Page which has a form for each item we will design for you. On each form, you will find examples of wording, font options, and images of previous projects which can be helpful with inspiration ideas.

Q: How does the proofing process on completed designs work?

A: After we receive your form, we start your proof. We submit the first proof to you within 2-3 business days. If we need to make any revisions, please allow 1-2 business days for each revision. Once we have approval from you, the remaining balance is due and we move on to the next item in your completed design suite.

Q: Can I upgrade my quantity and/or paper choice and/or card sizes after payment?

A: Yes, any time up until we print you can make upgrades.

Q: Can I upgrade my quantity and/or paper choice and/or card sizes after filling out the forms?

A: Yes, any time up until we print you can make upgrades.

Q: Will your watermark appear on my printed material?

A: No, the watermark is for our proofing purposes only and will not appear on your printed cards.

Q: Is there an additional fee for a custom map or a custom logo?

A: No, there is never an additional fee for custom artwork of any kind, unless you would like to keep the original artwork. Please keep in mind, custom artwork takes 2-3 weeks to design from scratch.

Q: Are digital files available?

A: Yes, each high resolution file is \$125. We must meet our minimum project requirement of \$500 whether it be through printing, digital files, or combination of the two.

Q: Can my designs and/or printing be expedited?

A: It depends on the time of year, but most likely, yes! We can expedite the design and or the printing of your project for an additional fee, please